

Frequently asked questions (FAQ' s)
Regarding movement control order
Ministry of Home affairs

Royal Malaysia Police (RMP)

1. **Is it necessary for any permission document from the RMP to move interstate?**

To date the RMP has postponed the requirement for any person to obtain a State Crossing Permit.

2. **If there are restaurants / shops operating normally with the public eating at the premises, who should I report this for enforcement purposes?**

Restaurants and shops are ONLY allowed to provide take-away food either by shoppers or through home delivery service. Should the premises operate normally, the public is asked to report to the nearest Police Station for follow-up action.

3. **My employer insists that employees come to the office even if the office / factory is not on the essential list, can I report to the RMP?**

Complaints can be reported directly to the RMP or the Ministry of Health Malaysia.

4. **If there is a road-block as a function of movement control, do I need to submit supporting documents to prove my need to move to the office?**

Employers of essential services (public and private) will need to issue an instruction letter to each individual who is assigned to work during the duration of the Movement Control Order.

Currently, RMP does not issue any movement permits.

- 5. For the movement of delivery of non-essential goods delivery trucks, should there be any supporting documents regarding the need for this truck movement in the event of road blockage by the RMP?**

This is an offense under Regulation 7, the Prevention and Control of Infectious Diseases (Measures Within the Infected Local Area) 2020, when convicted can be subject to a fine not exceeding RM1,000.00 or to imprisonment for a term not exceeding six (6) month or both.

- 6. What kind of action will be taken against civilians or employers who knowingly violate the Movement Control Order?**

A jail sentence of six (6) months or a fine of RM1,000.00 shall be imposed if the public or employer is found to be in violation of the Movement Control Order.

- 7. What are the forms of Action against the person who makes or distributes fake news?**

The actions can be taken as follows:

- a. Section 505 (b) of the Penal Code with a jail term of two (2) years and a fine; and
- b. Section 233 of the Communications and Multimedia Act 1998 with a fine of RM50,000,000 or one (1) year imprisonment.

- 8. How can the public contact the RMP to ask any related questions?**

Members of the public can contact the Malaysian Control Center at 03-22663333 or 03-22663444, and also at the National Operations Management Center 03-88882010.

Immigration Department of Malaysia

Immigration Department of Malaysia (JIM) Travel Restriction

9. To what extent does this restriction affect the movement between nations?

A comprehensive restriction covers all travel of Malaysian citizens and permanent residents to overseas and the entry of all foreign tourists and visitors into the country.

Citizens and Permanent Residents of Malaysia

10. I am a Malaysian citizen / permanent resident who is overseas and wants to return to Malaysia. Can I return to Malaysia under the Movement Control Order (PKP)?

For Malaysian citizens and permanent residents who return from abroad, they are allowed to enter and are required to undergo a 14-day self-quarantine examination.

11. Is the PKP for Malaysian citizens (Peninsular) free to move to Sabah / Sarawak?

Yes, it applies to domestic travel except for Malaysian citizens who are on vacation, studying or working / performing official duty in Sabah / Sarawak are not prevented from returning to the Peninsula and vice versa.

Movement from the Peninsula to Sabah:

- i. State and Federal Civil Servants who enter Sabah to perform essential services are subject to the letter of confirmation issued by the Head of Department at each time of need.
- ii. Private sector workers entering the state of Sabah to perform essential services are subject to the employer confirmation letter issued at each time of need.
- iii. Residents of Sabah who are not from Sabah (non-Sabahan) including

their husband / wife and children with Sabah Permanent Resident Pass, Sabah resident under Employment Pass, Student Pass, Long Term Social Visit Pass or any exemption order are allowed to entry subject to their own quarantine for 14 days, stay home notice. Couples who are not Sabahans need to show proof of marriage.

Movement from the Peninsula to Sarawak:

- i. Residents of Sarawak who are not from Sarawak (non-Sarawakians) including their husband / wife and children are allowed to enter subject to their own quarantine for 14 days, stay home notice. Couples who are not Sarawakians need to show proof of marriage.
- ii. Residents of Sarawak who are not from Sarawak (non-Sarawakians) including their husband / wife and children with Work Pass, Student Pass, Long Term Social Visit Pass are allowed to enter subject to their own quarantine for 14 days, stay home notice. Couples who are not Sarawakians need to show proof of marriage.
- iii. Sarawak MyPR holders are allowed to enter subject to their own quarantine for 14 days, stay home notice.
- iv. Non-Sarawakian civil servants (non-Sarawakians) including their husband / wife and children in Sarawak are allowed to enter subject to their own quarantine for 14 days, stay home notice. Couples who are not Sarawakians need to show proof of marriage.
- v. Bruneians / Indonesians (Kalimantan) / Malaysians (Sabah) and Singaporeans traveling from Kalimantan and Brunei by land route must depart and must report to Immigration Officers at CIQS entrance (Tebedu, Tedungan and Sungai Tujuh, Merapok, Mengkalap, Biawak, Lubuk Antu and Pandaruan) on the same day as the Transit Pass.
- vi. For local Sarawakians / non-local Sarawakians who hold a Sarawak Worker / Student Pass / Long Term Visit Pass from Limbang, Lawas or Miri across Brunei must apply for their own quarantine exemption for 14 days.
- vii. State and Federal Civil Servants entering the state of Sarawak to perform essential services are subject to the letter of confirmation issued by the Head of Department specific to each

task requirement. However, every citizen who makes such a move is subject to the latest instructions / guidelines issued by the State Authority.

11. Can Malaysian citizens and permanent residents who have a work permit overseas be allowed to leave Malaysia?

Citizens and permanent residents of Malaysia who have a work permit which is a Long Term Pass Holder in any country CAN LEAVE Malaysia to that country with CONDITION OF NO RETURN TO MALAYSIA BEFORE 31 MARCH, 2020.

12. Are Malaysian citizens and permanent residents with work permits in Singapore allowed to commute to Singapore?

NOT ALLOWED TO COMMUTE. Citizens and permanent residents of Malaysia with a valid work permit in Singapore, are allowed to leave for Singapore to work provided they have a work permit from their employer in Singapore and a written agreement that the accommodation is provided by the employer until 31 March, 2020.

13. Are Malaysian citizens and permanent residents or foreign nationals allowed to drive heavy vehicles across the country?

Citizens and permanent residents of Malaysia or foreign nationals who drive heavy vehicles for the purpose of carrying essential services related items / commercial items are allowed in and out and are required to undergo a health check at the relevant entrances. However, the movement of such items is subject to current directives issued by other relevant agencies.

FOREIGNERS WHO ARE IN MALAYSIA IN THE PKP PERIOD

14. I am a foreigner / foreigner who holds a Social Visit Pass (PLS) in Malaysia. If my pass ends during the PKP period, what should I do?

Foreign visitors / tourists are allowed to leave Malaysia and are not allowed to return during the period of PKP sanctions.

- 15. If I want to return to my home country but my country is in lockdown and no one is allowed to go in or out and no flights are available, can I still be in Malaysia?**

Yes, foreigners who cannot return home because of the above may apply for a Special Pass from the nearest JIM Office immediately after the expiry of the PKP period, provided they have a valid travel document.

- 16. What should I do if my temporary work pass (PLKS) expires during the PKP period while the foreign worker is still in Malaysia?**

Any foreign nationals who are long-term pass holders in Malaysia (such as PLKS, Employment Pass (Expatriate Pass), Student Pass, Dependent Pass (to Long Term Travel Pass Holder) and Long Term Social Visit Pass (MM2H)) during the PKP, if:

(i) intends to return to the country of origin, is allowed to pass through the entrances / exits without having to renew the pass;

(ii) intending to extend the existing pass period, renewal must be made within 14 days after the expiry of the movement control order.

Note: Applicants must have travel documents that are still valid.

FOREIGNERS WHO HOLD MALAYSIAN PASS AND ARE ABROAD IN THE PKP PERIOD

- 17. If long-term pass holders in Malaysia return home on holiday and wish to enter Malaysia during PKP period. Can he be allowed to enter Malaysia?**

All foreign nationals are NOT allowed to enter Malaysia including pass holders such as Temporary Employment Pass, Employment Pass (Expatriate Pass), Student Pass, Dependent Pass (to Long Term Pass

Pass Holder) and Long Term Social Visit Pass (MM2H). Exceptions only apply to:

- i. Husband / Wife and child of Malaysian Citizens are allowed to enter provided that they have Long Term Social Visit (Husband / Wife) and Dependent Pass and undergo quarantine for 14 days.
- ii. Foreign diplomats on duty in the country are allowed to enter and undergo quarantine for 14 days. If couples or families of diplomats want to enter Malaysia together, they must have a Dependent Pass.
- iii. Expatriate Pass holders involved in essential services (such as a predetermined list) must obtain the relevant Ministry / Regulatory Agency approval and subsequent approval of the Director General of Immigration before their departure to Malaysia, as well as their 14-day quarantine (self-quarantine).

18. What do I do if I am abroad and my long term pass expires during the PKP period?

In the event of a pass expiry of the movement control order and the pass holder is overseas, they will be allowed to return to the country within three months after the expiration of this movement control order and are required to renew the pass within thirty (30) days from the date of entry to Malaysia.

For questions about immigration issues, please contact the Malaysian Immigration Department hotline at **03-88801555**.

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