

Frequently Asked Questions (FAQs)
Related to the Movement Control Order (PKP)
Immigration Department of Malaysia (JIM)
(Updated 20 March, 2020)

1. Are citizens and permanent residents allowed to return to Malaysia during the PKP period? What action do they need to take?

Yes, they are allowed to return to Malaysia but are required to undergo a health screening and self-quarantine for 14 days.

2. Are foreign visitors allowed to leave Malaysia during the PKP period?

Yes is allowed to leave Malaysia but is not allowed to return during the period of the PKP.

3. What about the foreign nationals whose passes have expired during the PKP period and are returning home?

Foreign visitors whose pass has expired during the PKP implementation period are allowed to return home without having to obtain a Special Pass at the Immigration Office.

4. For Malaysian citizens and permanent residents holding Long Term Passes such as Expatriates and Work Permit in foreign countries, are they allowed to return to the country?

Yes, they are allowed to return on condition that they do not return to Malaysia during the PKP period. They need to include documents or evidence of the Long Term Pass for reference at the Immigration inspection counter.

5. Can Malaysian citizens and Permanent Residents hold Permanent Resident (PR) / Long Term Pass from other countries allowed to leave during the PKP period?

Yes, they are allowed to leave Malaysia but are not allowed to return to the country during the PKP period. They need to include documents or evidence of the Long Term Pass for reference at the Immigration inspection counter.

6. Are foreign nationals who hold Long Term Travel Passes such as MM2H, Temporary Employment Pass, Student Pass, Expedition Pass, Dependent Pass and other passes allowed to enter Malaysia? What if the pass expires when the pass holder is abroad?

No entry allowed. If the pass expires while the pass holder is abroad. They are allowed to return to the country after the end of the PKP period.

7. Are Malaysian Citizens and Permanent Residents wishing to travel abroad for the purpose of traveling?

Not allowed out.

8. Is the PKP for Malaysian citizens (Peninsular) free to move to Sabah / Sarawak?

Yes, it applies to domestic travel except for Malaysian citizens who are on vacation, studying or working / performing official duty in Sabah / Sarawak are not prevented from returning to the Peninsula and vice versa.

Movement from the Peninsula to Sabah:

- i. State and Federal Civil Servants who enter Sabah to perform essential services are subject to the letter of confirmation issued by the Head of Department at each time of need.
- ii. Private sector workers entering the state of Sabah to perform essential services are subject to the employer confirmation letter issued at each time of need.
- iii. Non-Sabah residents (non-Sabahan) including their husband / wife and children with Sabah Permanent Resident Pass, Sabah resident under Employment Pass, Student Pass, Long Term Social Visit Pass or any exemption order are allowed to entry subject to their own quarantine for 14 days, stay home notice. Couples who are not Sabahans need to show proof of marriage.

Movement from the Peninsula to Sarawak:

- i. Non-Sarawakian residents (non-Sarawakians) including their husband / wife and children are allowed to enter subject to their own quarantine for 14 days, stay home notice. Couples who are not Sarawakians need to show proof of marriage.
- ii. Non-Sarawakian residents (non-Sarawakians) including their husband / wife and children with Work Pass, Student Pass, Long Term Social Visit Pass are allowed to enter subject to their own quarantine for 14 days, stay home notice. Couples who are not Sarawakians need to show proof of marriage.
- iii. Sarawak MyPR holders are allowed to enter subject to their own quarantine for 14 days, stay home notice.
- iv. Non-Sarawakian civil servants (non-Sarawakians) including their husband / wife and children in Sarawak are allowed to enter subject to their own quarantine for 14 days, stay home notice. Couples who are not Sarawakians need to show proof of marriage.
- v. Bruneians / Indonesians (Kalimantan) / Malaysians (Sabah) and Singaporeans traveling from Kalimantan and Brunei by land route must depart and must report to Immigration Officers at CIQS entrance (Tebedu, Tedungan and Sungai Tujuh, Merapok, Mengkalap, Biawak, Lubuk Antu and Pandaruan) on the same day as the

Transit Pass.

- vi. For local Sarawakians / non-local Sarawakians who hold a Sarawak Worker / Student Pass / Long Term Visit Pass from Limbang, Lawas or Miri across Brunei must apply for their own quarantine exemption for 14 days.
- vii. State and Federal Civil Servants entering the state of Sarawak to perform essential services are subject to the letter of confirmation issued by the Head of Department specific to each task requirement.

However, every citizen who makes such a move is subject to the latest instructions / guidelines issued by the State Authority.

9. Can Malaysian citizens and Permanent Residents with work permits in Thailand be allowed to work in Thailand during the PKP period?

Not allowed.

10. Are Malaysians and Permanent Residents allowed to visit the Tax Free Complex in Bukit Kayu Hitam, Kedah and Pengkalan Hulu, Perak?

Not allowed.

11. Is the husband (foreigner) to the citizen / wife (foreigner) to the citizen and child (foreigner) to the citizen of Malaysia allowed to enter Malaysia during the PKP period?

Yes, they are allowed to return to Malaysia but are required to undergo a health screening and self-quarantine for 14 days.

12. Are Malaysian Diplomats allowed to overseas to return to work on their respective representatives?

Yes, that's right.

13. Are Foreign Diplomats allowed to enter Malaysia? What about those diplomats and families if they want to enter Malaysia together?

Only foreign diplomats on duty in the country are allowed to enter while the spouse or immediate family of diplomats must have a Dependent Pass. Diplomats and spouses / families are required to have their own quarantine for 14 days.

14. What is the ground of JIM's enforcement of the PKP?

- i. Movement Control Order, 18-31 March, 2020, National Security Council (MKN) dated 17 March, 2020;
- ii. Infectious Disease Prevention and Control Act (1988);

- iii. Police Act (1967);
- iv. Infectious Disease Prevention and Control (Measures in the Infectious Diseases Local Area 2020 (18 March, 2020) P.U. (A) 91;
- v. Immigration Act 1959/63;
- vi. Immigration Regulations;
- vii. Passport Act 1966;
- viii. Standing instructions by Director General of Immigration; and
- ix. Immigration Circulars and Malaysian Immigration Circuits Limited

15. Any additional questions regarding these issues can be contacted at 03-8888 2010 (MKN National Operations Center).