

FAQ (FAQ)
About the Movement Control Order
Ministry of Higher Education (MOHE)
NO 6

RETURNING MOVEMENT FOR STUDENTS OF PUBLIC UNIVERSITY, PRIVATE, POLYTECHNIC AND COMMUNITY COLLEGE

A. PROCEDURE / MOVEMENT OF THE IPT STUDENTS

1. Are students still on campus allowed to return home?

- a. Students who are still on campus are allowed to return to their respective homes located in the GREEN Zone beginning April 27, 2020. The student movement will be conducted in stages according to the schedule set by their respective Institute of Higher Education (IPT) .
- b. For students whose homes are in the Yellow or Red Zone, they are NOT allowed to return.

2. Do international students of IPT in Malaysia need to return to their home countries?

MOHE does not require international students to return home. However, MOHE has no obstruction if the student wishes to return to their home countries.

3. Are students who have their own vehicles allowed to return home to their own homes?

- a. Students who own their own vehicles are allowed to drive home provided they do not travel across the states and they are driving alone.
- b. Before embarking on the journey, they need to obtain a permit for movement from the IPT.
- c. For students who wish to return home across the states, they are NOT allowed to drive their own vehicles but must take the transportation provided by the IPT.

4. My family wants to fetch me from campus. Is this procedure allowed?

No. Family members are not allowed to fetch students from campus.

5. Will the University provides transportation to return home?

The university will provide transportation for students to return home.

6. What is the main thing students need to do before returning home?

All students are required to contact the Student Affairs Division (HEP) of their IPT and fill out the complete information required in the return application form including destination and health status.

7. Are students renting outside the campus (Non Resident) allowed to board the university bus for returning home? If Yes, how is the movement from the rental house to universities monitored?

- a. Students who rent only in the green zone are allowed to return to their home in the green zone. They are required to undergo symptom screening (body temperature and symptoms such as fever, cough, cold) before being allowed to take the bus to their home town as prescribed by the MOHE.
- b. The movement of students to the release center will be fully managed by their respective institutions.
- c. Students renting in the red and yellow zones will not be allowed to return home.

8. What about Industrial Training (LI) students who have been instructed to work from home until graduation? To avoid the burden of paying rent, can students return to their hometowns who need to travel across the states?

LI students should contact and deal with their respective IPT, subject to the guidelines provided by MOHE.

9. What about students whose hometown is still classified as a yellow and red zone area?

Students are not allowed to return to their hometowns in the yellow and red zones.

However, students can return home to their nearest relatives in the green zone. Students must first obtain a consent letter from the relevant relatives and refer to their respective IPT.

10. I don't want to stay on campus and I don't want to go back to my hometown. I choose to stay with my family / friends at their house. Is this procedure allowed?

Students who wish to stay with their siblings / friends should obtain permission from their relatives / friends. The letter must be submitted to the IPT. The home should be in the green zone.

11. What about students living in rented houses? Will the MOHE arrange a trip back home?

Students should contact their respective Student Affairs (HEP) of their IPT and immediately provide the student's complete information and health declaration forms so that each IPT can arrange a return trip to their hometown.

12. How is the government's procedure of bringing students back to their hometowns on the Peninsula?

- Bus movement at night;
- Destination to green zone only;
- Transportation is managed by IPT;
- The bus will go directly to the IPD / District Office in their village;
- A Liaison Officer is assigned to accompany the student on the bus; and
- 2 seats per student on the bus to keep social distancing - Full capacity bus (40 people) half loaded (20 people only).

13. Will the university conduct symptom screening before allowing students to return?

The university will perform symptoms screening (sore throat, cough, colds and shortness of breath) before allowing students to return home.

14. What about students who fail the symptom screening process?

Students who fail the symptom screening process are NOT allowed to return home and will be sent to the IPT and will be referred to the Ministry of Health (MOH) for further action.

15. Will the IPT provide transportation for student movement between the Peninsula and Sabah and Sarawak?

- a. Students from the Peninsula to Sabah and Sarawak will use KLIA, Penang and Johor Bahru airports (depending on the number of students to that destination).
- b. Students from Sarawak to the Peninsula will depart using the Kuching airport to KLIA.
- c. Students from the Peninsula to Sarawak will land at four (4) airports, Kuching, Miri, Sibul and Bintulu.
- d. Students from Sabah to the Peninsula will use Kota Kinabalu airport to KLIA.
- e. Students from the Peninsula to Sabah will land at three (3) airports, Kota Kinabalu, Sandakan and Tawau.
- f. Students arriving at the airport will be transported to their respective homes by transportation provided by the Government agencies.

16. Will the IPT provide transportation from identified airports in Sabah and Sarawak for students to travel to their villages?

The government provides transportation from identified airports to their hometowns.

17. Do students who have arrived at the pick-up point in their home country need to go through the quarantine period?

No. They are reminded, however, to practice social distancing with their family members throughout their stay in their hometowns.

18. Do students who return to Sabah and Sarawak need quarantine?

The requirements for quarantine upon arrival in Sabah / Sarawak are subject to the decisions of their respective state authorities.

19. What about the delivery of students to their home from the pick-up point in each state?

- a. Student deliveries will be made by members of Government agencies assigned to send them to their homes.
- b. The RELA will assist in coordinating the movement of vehicles at the IPD / District Office location.
- c. For students whose home is within 5 km of the IPD, only parents or family members are given the freedom to invite their children.

20. What safety measures do students need to take after arriving in their hometown?

Students are advised to take the following safety steps:

- a. Comply with all instructions of the Movement Control Order (MCO).
- b. Practicing social distancing.
- c. Following the health advice issued by the Ministry of Health Malaysia (MOH).

B. STUDENT'S WELFARE

21. How does the MOH ensure the safety and health of students?

- a. Symptom screening will be conducted before the movement of students on buses and airplanes.
- b. Students will be provided with hand sanitizer and facemask before moving.
- c. While on the bus, students should practice social distancing at all times.
- d. The health of the bus driver will also be screened and the bus will be disinfected first.
- e. During movement, the bus will stop traveling for emergency purposes only.

22. Will food be provided to students during the process of returning home?

- a. Yes, dinner / break fasting meal is provided before the student movement.
- b. The IPT will also provide a sahur/pre-dawn meal.

23. Government gives permission to return home. But I chose to stay on campus. Will the IPT provide food and housing fees exemption as usual?

- a. The MOHE will ensure that students who choose to remain on campus are provided with food and drink.
- b. Fee payment arrangements are subject to their respective IPT.

C. ACADEMIC AFFAIRS / STUDENT'S LEARNING

24. Does MOHE intend to end the current semester session?

No. Learning is still online.

25. I have poor internet access in my hometown. How do I get online learning?

For students with limited internet access, please contact their respective IPT.

26. Do students need to pay tuition fees as usual?

Tuition fee matter is dependent on IPT.

MINISTRY OF HIGHER EDUCATION

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