

## **SOP to re-open Economy (version 1 May 2020)**

### **Introduction and Objective**

1. From May 4, 2020, the Government of Malaysia will re-start the country's economy by allowing industries and business activities to operate fully.
2. This permission is subject to the preparation and steps taken by the business to ensure compliance with the Guidelines (SOP) set forth in this document.
3. The SOP is intended to ensure that health and safety aspects are taken into account in an environment where the outbreak of Covid-19 is still a real threat. The SOP aims to reduce health risks to both the public and the business premises, while preventing the national health service of being burdened to an extent beyond its control.
4. In the event of an increase in the spread of the Covid-19 outbreak, the Movement Control Order (MCO) or any other action may be enforced. This will affect the country's economic recovery efforts.
5. Opening of the economic sectors will take place in stages, please refer to the List of Prohibited Activities. Except for the sectors listed in the Prohibited Activities List, all other business sectors are allowed to reopen and operate under this SOP. The list will be updated from time to time by Government bodies and regulatory agencies responsible, taking into account the level of business readiness to resume operations.
6. Failure to comply with the SOP may result in legal action, withdrawal of operating license or any other related action. The government, in collaboration with the Ministry of Health, the PDRM, and other regulatory bodies will monitor and enforce in an effort to ensure that the SOP is complied with. Businesses are reminded to keep in touch with the regulatory body responsible for any updated developments.

### **New Normal in Business and Lifestyle**

This SOP takes into account new norms in the conduct of business and daily life. The approach taken by the government is the whole of society approach. The methods of this approach are essential in ensuring a smooth, safe and effective economic reopening.

- The individual's role is to protect yourself and your family; Local communities are responsible for ensuring the well-being and safety of their neighbors; and employers are responsible for ensuring that employees and business operations maintain a high standard of hygiene while adhering to the SOP.

## **The new normal include the following:**

- **Practicing health measures:**

- Social distancing of at least 1 meter, preferably 2 meters in all cases
- Wear face-mask; encouraged at all times, required under certain circumstances

- **Promote high hygiene practices**

- Wash your hands frequently with soap or hand-sanitizer
- Provide this facility to employees and customers
- Ensure that sanitizing of premises are performed regularly and consistently, at least 2 times a day

- **Practicing infection prevention practices:**

- Ensure there is a protocol for monitoring the disease and preventing the spread of infections
- All workers are checked daily to identify Covid-19 symptoms including body temperature checks
- Where social distancing is not practicable, workers must use appropriate personal protective equipment (PPE)
- Report to the Department of Health for information on Covid-19 infection
- Train workers to monitor and act in case of suspected cases arising

- **Avoid any form of assembly:**

- Social activities involving public gatherings such as movie theaters, football stadiums, and night clubs are not permitted
- Team sports or contact sports activities are not permitted
- Feasting celebration / open house / festive or religious activities are not permitted or strictly restricted

## **Important Reminder**

1. The reopening of the economy was a positive result of the MCO's compliance by the people as well as the frontliners' efforts in the fight against Covid-19 which successfully leveled the Covid-19 curve. However, the Government is aware of the possibility of transmission or infection in the event of non-compliance with the SOP.
2. Therefore, the Government will determine the level of the Movement Control Order (MCO), based on the level of transmission of the Covid-19 outbreak which can lead to a heavy burden on the health system.
3. The government also encourages the public to play a role in monitoring and ensuring compliance with the SOP. Through the application of MySejahtera, the public and business can assist the Government in realizing the effort to reopen the economy.
4. In the event of any non-compliance, the public may contact the appropriate enforcement officer.

**THE LIST OF ACTIVITIES NOT ALLOWED BASED ON THE JUSTIFICATIONS PROVIDED BY THE MOH AS FOLLOWS:-**

1. Difficult to control the situation where there are many people at any one time
  2. The possibility of exposure to respiratory droplets
  3. Difficult to control behavior
  4. The possibility of close contact in the long run that cannot be avoided
  5. In an enclosed and confined space for a long time
- The list will be updated from time to time, and the economic sector opening on the list is phased out, depending on current health conditions and business readiness.

**LIST OF PROHIBITED ACTIVITIES**

1. Entertainment and Recreation

- Movie Theaters
- Karaoke Center
- Theme parks
- Museum
- Busking

2. Celebration, Parade and Assembly

- Religious parade
- Religious activities in the mosque / religious houses
- Anniversary Celebration of Security Forces (Parade)
- Hari Raya Celebrations except with immediate family members (\* Travel for Hari Raya.. will be announced later)

3. Conferences and Exhibitions

- Career Exhibition
- Wedding Exhibition
- Travel Promotions and Packages
- Sales Carnival
- All kinds of Conferences involving large groups

4. Education

Sports during the school session

Face-to-face Curriculum activities

Any form of school assembly

Any form of event or program that brings together more than 10 people

#### 5. Sports

Sports competition involving large crowds of supporters / spectators (stadiums)

All indoor sports including gymnasiums

Swimming pool

Contact sports such as rugby, boxing, football, basketball

#### 6. Social Activities

Feast

Wedding reception and anniversary celebrations etc.

#### 7. Transportation

Cruise ships

#### 8. Business with Premises / Hawking without Premises / Markets with Buildings / Markets without premises/ Sundry / Various Food & Beverage

High number of customers at each time (subject to minimum 1m radius calculation)

Ramadan bazaar

Hari Raya Bazaar

#### 9. Centralised Labour Quarters (CLQ) / hostel / hostel in the manufacturing and other sectors

Accept visitors

Social and team sports

Communal Prayer / Other activities of worship

#### 10. Installation and maintenance of machinery (elevators, escalators, boilers, etc.) for the service sector / tower crane in the construction site

Perform work in groups of more than 10 people

#### 11. Fashion Clothing And Accessories Store

Clothing Fitting Activity

#### 12. Laundry (specifically self-service laundry)

Clothes Folding activity

13. Face-to-face lectures / seminars / courses / training

14. Certification Activities For Agri-commodities

15. Barber shop and beauty salons

16. Banking and Financial Services

Sales and marketing activities outside the premises of a financial institution, or public place, are not permitted at this time until further notice.

17. Forest Management

Forest Ecotourism

Forestry Training

18. Mining and Quarrying

New Application for Theory & Practical Exam (Detonation)

19. Farming and Agriculture

Customer's Day

Farm Supplies Sales Day

Fruit eating party

Courses / Seminars

Convocation of Agricultural Institute

Auction sale of livestock products such as chicken, eggs, meat and so on

20. Fisheries

Recreational fishing activities

Marine Park Centers, exhibitions and aquariums

21. Creative Arts

Filming

Events / Concerts / Programs Involving the public in studio or public places

22. Culture and Art

Exhibitions that involve interactions between artists and visitors

23. Tourism and Hotel

Use of Hotel Facilities such as Surau, Gymnasium, Spa, Sauna, Lounge, Swimming Pool, Meeting Room, Seminar Hall, Training Room, Restaurant and Café (For Buffet Purpose)